

Ofcom Statutory Instrument Training

Information Pack

The Regulation of Premium Rate Services



ABOUT OFCOM AND THE STATUTORY INSTRUMENT

Ofcom is the regulator for the communications services that we use and rely on each day. In February 2025 they took over regulation of the phone paid services industry from the PSA and released their new Statutory Instrument.

The Statutory Instrument is a legal document passed through Parliament that must be adhered to.

The Regulation of Premium Rate Services Order

- Came into force on 1st February 2025
- Introduces new requirements with respect to the provision and contents of certain premium rate services (“PRS”). PRS, sometimes referred to as “phone-paid services,” are, content, goods or services charged to a phone bill.
- Will require providers to comply with the provisions of the Order, instead of the Code 15 from the PSA



ABOUT OUR TRAINING

The Ofcom Statutory Instrument training from aimm covers the structure of the SI and a breakdown of its framework and requirements.

The training will look at the differences between the SI and Code 15, and the additional changes providers need to be aware of to stay compliant.



REGISTRATION

We go through when and how Providers register with Ofcom. We also look at the details that need to be provided in order to register.



GENERALLY AUTHORISED PERSON

Who are they, do you need one, and what do they do? It's important to know what responsibilities a Generally Authorised Person needs to cover.



DUE DILIGENCE

Learn what is classed as risk, how to mitigate for this across the value chain and what due diligence measures you should take to remain compliant.

Some of the topics covered

PEACE OF MIND



UNDERSTAND THE STATUTORY INSTRUMENT

We have broken down the structure of the SI so you can understand the requirements and the information you will need to provide when working under Ofcom.



MAIN CHANGES FROM CODE 15

Make sure your business understands what has changed from Code 15. This is vital to assist in ensuring compliance with new regulations, in areas that you may not have previously considered. Our training will help make sure these changes don't catch you out.



CONSUMER PROTECTION AND ENFORCEMENT

We'll help you understand what policies and procedures you will need to put in place to ensure you satisfy the 7 consumer protection requirements. We'll also look at the Ofcom enforcement process so you can understand what it might mean for your business.



WHAT YOU GET

Our training is approximately 2 hours long and delves into the requirements of the Statutory Instrument. No longer a Code of Practice, the SI is legislation with steeper penalties for failing to comply. Ensuring your teams have received the most up to date training will help assist you in staying compliant. Active participation and questions are encouraged!

In house training for you & your team

Delivered at your business premises in person.



aimm Members price:

£155 per person for 1-4 people* **£140 per person for 5-7 people***
£125 per person for 8-10 people* (Gold Members pay a maximum of £1000 at this level)

Non Members price:

£229 per person for 1-4 people* **£214 per person for 5-7 people***
£209 per person for 8-10 people*

* + all trainer expenses (travel etc)

Do it online

Delivered over Google Meet or your preferred conferencing facility.



aimm Members price:

£125 per person or £500 for 5 or more team members

Non Members price:

£200 per person or £800 for 5 or more team members

All prices quoted above are + VAT



**CLAIM YOUR FREE
TRAINING PLACE**

If you are a Silver or Gold aimm member, your membership includes some free training. Contact us to find out more.

LEARN MORE





VIRTUAL TRAINING

If your team is remote or you don't have the space for hosting, don't worry, we are able to deliver this to you virtually by video call.



IN HOUSE TRAINING

aimm can come to your offices to deliver training in person, and be there to answer questions. Get a more personal experience.



TAILORED FOR YOUR REQUIREMENTS

We can tailor our training to your specific business needs to ensure that it is as relevant and practical as possible.

TESTIMONIALS



JOEL STERN

ENTERPRISE DIRECTOR, GLOBAL RADIO

aimm's Regulatory Training Course is a fantastic overview of the subject for those working both intimately and more ad-hoc with any phone-paid services.

It's given our team more confidence to work with phone-paid services by understanding how they work and how to stay on the right side of the regulation.



CHRIS NEWELL

CEO, DONR

The training sessions that aimm provide are a great way to keep up to date with the developments in the premium rate industry and how regulation should be implemented in any organisation.

With greater emphasis being placed on staff knowledge, the training sessions allow all team members involved to learn more about the dos and don'ts in an open and collaborative environment.

In our view, this should be considered a core requirement for any company operating mobile payment services and should be a no-brainer.

GET IN TOUCH

If you are ready to get your team up to speed on all the fundamental elements of the Ofcom SI to help you stay compliant, do get in touch, and let's have a chat.



info@aimm.co



+44 (0)1252 711443



<https://aimm.co>



ABOUT **aimm**

aimm is the specialist trade association for the Interactive Media and Micropayments industries in the UK.

We are a not for profit organisation, funded by our members, run for our members. We create conditions for growth and protect the regulatory environment in which our members operate.

We work towards improving knowledge, trust and consumer confidence across the industry by encouraging standardisation of great working practices.



Joanna Cox
General Manager