

Enarpee Services Limited are the experts in regulatory, audits and compliance advice for the Premium Telecommunications and Interactive Media Services industry.

Combining extensive practical, business and commercial experience with just the right mix of Regulatory & Compliance expertise including Ofcom, Phone-paid Services (PSA), ASA and other general law.

Many of our clients consider us an extension to their existing Regulatory/Compliance departments. We don't just deal with companies if there is a potential (or actual) Regulatory investigation into their business, we also provide practical and valuable support. Did you know we provide a Call Handling solution staffed by experienced operators who understand how our industry works? We also provide a Consumer Refund service for both the UK and ROI. In addition to this we support merchants providing Competition services by offering a winner selection, prize allocation and fulfilment solution.

THE Hot topic on everyone's lips right now of course is **GDPR**. Our key staff have passed ISO Accredited exams and are providing Consultancy Support to clients here in the UK and around the EU.

Key GDPR facts:

What is it?

- The General Data Protection Regulation (GDPR) replaces the Data Protection Directive 95/46/EC
- The GDPR (Regulation (EU) 2016/679) is Europe's new framework for data protection. GDPR was adopted by both the European Parliament and the European Council in April 2016.

Why are the current data protection rules changing?

- The data Protection Directive is outdated and doesn't meet the needs of the twenty-first century.
- The primary objectives of the GDPR are to give citizens back the control of their personal data and to simplify the regulatory environment for international business by unifying the regulation within the EU.

When is it happening?

- 25th May 2018. The Government has confirmed that the decision to leave the EU will not affect the commencement of GDPR.

Who does it apply to?

- GDPR applies to EU and non-EU companies offering products/services within the European market, or if they collect/process data on European customers.

What happens if a company doesn't comply with GDPR?

- If the GDPR law is broken, and depending on the severity of the breach, a company can be fined up to 4% of their global revenues or €20 million; whichever is greater.

Who will enforce GDPR in the UK?

- The Information Commissioner's Office (ICO)

How can Enarpee Services Ltd help?

- Key personnel qualified to ISO 17024 Certified to EU GDPR Practitioner level.
- There are many ways we can assist you to ensure you are GDPR Compliant:
 - o Training sessions
 - o Review of current Data Protection policies and procedures with recommendations on the requirements to ensure GDPR compliancy
 - o Review of customer and supplier contracts
 - o Option of one-off review or post GDPR implementation support

Enarpee Services Ltd are offering aimm members a 30-minute free GDPR introductory session and 20% off further GDPR support.

Contact either Neil or Kirsten for further details:

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